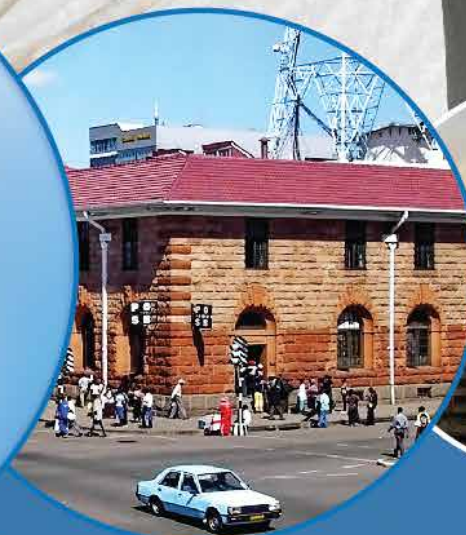
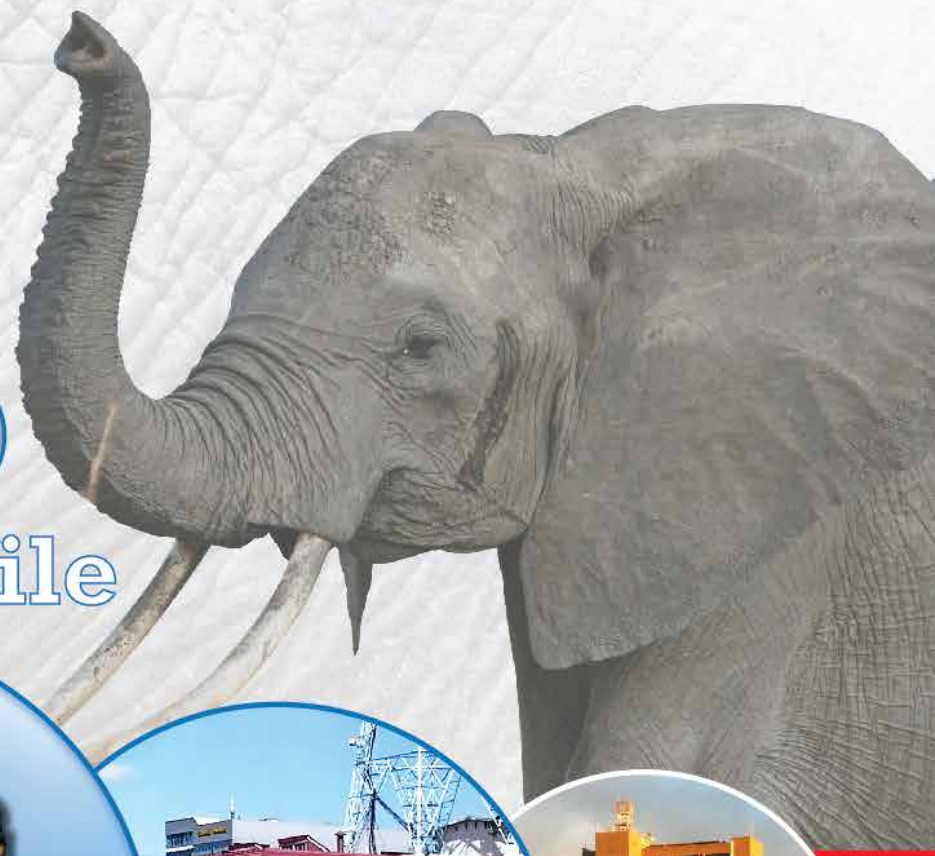


# City of **BULAWAYO**

## Profile



*Siye Phambili...*



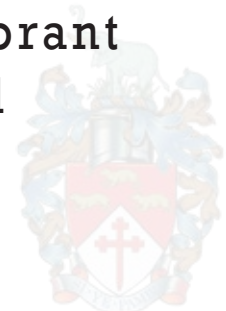
## Our **VISION**

### Vision

Bulawayo, City of Kings, Leader in local governance excellence with a vibrant economy by year 2024.

### Mission

Bulawayo, City of Kings Committed to People-Focused Quality Services in an Environmentally Friendly and Vibrant Economy to the Satisfaction of all Stakeholders.



# About The CITY<sub>of</sub> BULAWAYO



## MOTTO

Siye Phambili [Lets us go forward]

His Worship the Mayor	:	Councillor M.K Moyo.
Acting Town Clerk	:	Mrs S. Zhou
Address	:	Municipal Buildings P.O.Box 591 BULAWAYO E-mail: tcdept@citybyo.co.zw
Telephone	:	+263 -9-75011
Fax	:	+263-9-69701
Number of households	:	180 000 (approx)
Call Centre	:	08084700 (Econet Only) 08004700 (Telone Only) 09-71290 (all networks)

## Contact Us

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The City Of Bulawayo

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09-75011

@CityofBulawayo

# SOME BASIC FACTS ABOUT BULAWAYO



## History

Bulawayo was founded on an area selected by Lobengula, the last of the Matabeleland Kings as his capital, hence the name “City of Kings”. The City is located on a site selected by King Lobengula, for his personal Kraal, and became the capital in 1870 when he emerged as successor to King Mzilikazi, his father founder of the Ndebele state. Initially named “Gibixhegu” the capital was later named “ko Bulawayo” and the king lived there until 1881.

Colonialists made Bulawayo their gateway to settle in Zimbabwe. It attained town status on 1st June 1894 and had the first Municipal Council of 9 elected members in November 1897. By 1943 Bulawayo had attained city status. Bulawayo is the second largest city in Zimbabwe and the centre of both Matabeleland North and Matabeleland South Provinces.

# SOME BASIC FACTS ABOUT BULAWAYO



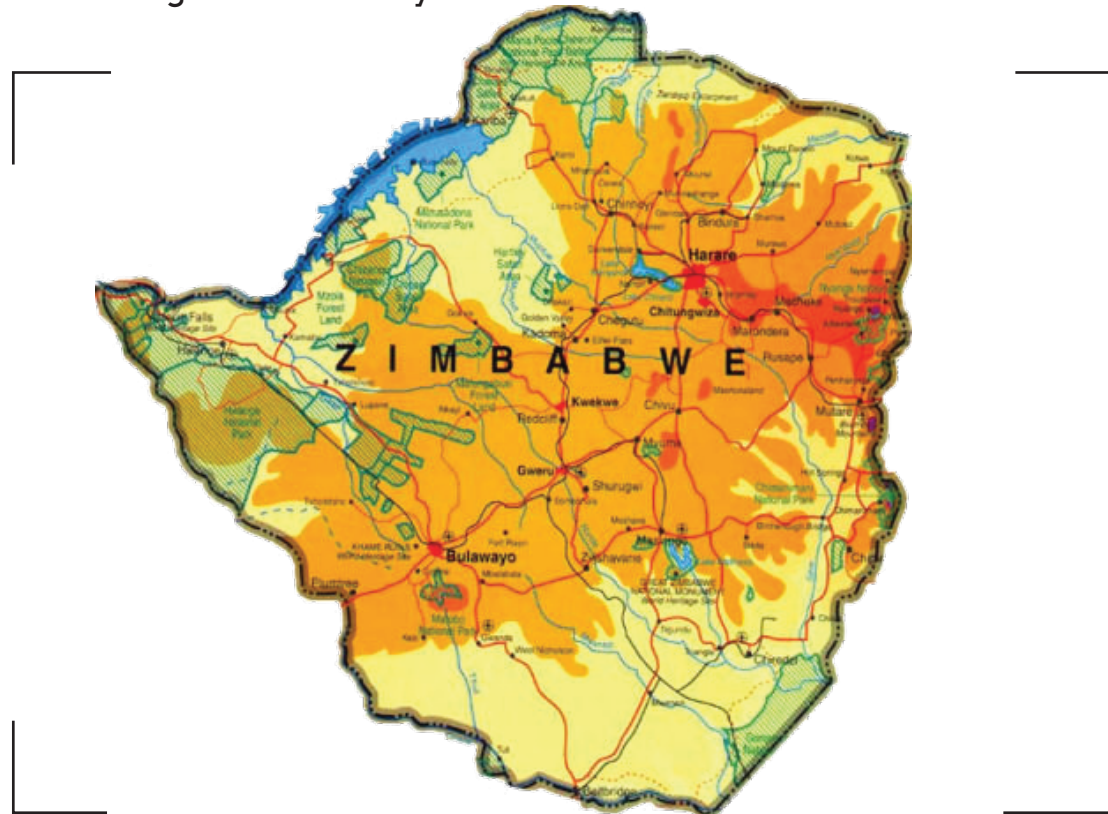
## Attributes

- Bulawayo has traditionally been the industrial hub of the country with textile, tyre manufacturing, food processing, leather industries, heavy and light engineering concerns, to name a few.
- Through forward planning, the City has maintained a steady reservoir of serviced and unserviced industrial, commercial and residential stands of varying sizes at very attractive prices.
- The City has infrastructure of roads, water, sewer, electricity and telecommunications.
- Bulawayo offers a wide range of incentives for development that include rebates on rates, development costs and concessionary tariffs on water charges during the construction period.
- It is the home of the Zimbabwe International Trade Fair which is the major international shopping window for Zimbabwe.
- Headquarters of the National Railways of Zimbabwe.

## SOME BASIC FACTS ABOUT BULAWAYO

### The City's periphery is endowed with:

- Cattle ranching countryside
- Agricultural activities - maize, sorghum, wheat, cotton, paprika etc.
- Mining in gold, coal methane, steel, asbestos, chrome etc.
- Natural resources - forestry, rivers, lakes, dams, mountains, wildlife.
- Currently, the City has 6 water supply dams with a capacity of 414,627 million cubic metres. To ensure a reliable and permanent water supply source, construction of the Gwayi/Shangani Dam has commenced. This forms the first stage of the Zambezi Water Project which will be one of the biggest undertakings in the country.



# SOME BASIC FACTS ABOUT BULAWAYO



## Tourism

Bulawayo is itself a tourist centre with a number of game and bird sanctuaries and nature reserves as well as being the gateway to the Country's prime tourist resorts at the Victoria Falls, Hwange National Park and Great Zimbabwe no more than three hours drive from the City Centre through picturesque countryside.

In addition, the city hosts the Natural History Museum, Railway Museum, National Art Gallery, Art and Craft, Amakhosi Cultural Centre, Khame Ruins, Chipangali Wildlife Orphanage, Tshabalala Game Sanctuary and many more.



- Climate: Winter time temperatures range between 13 and 20 Degrees Celsius  
In Summer temperatures range between 25 and 30 Degrees Celsius
- Altitude: 1 250m above sea level
- Surface Area: 630 square kilometres
- Population: 655 675 (2012 Preliminary Results) Males- 304 446,  
Females- 351 229

## SOME BASIC FACTS ABOUT BULAWAYO

### Important Indicators:

- Share of National GDP : 32%
- Commercial Language : English
- Other Languages : Ndebele, Shona
- Literacy rate (1990) : 82%
- Currency : Multicurrency
- Hours of Business : Monday to Friday  
8am - 5pm

### Geographical

- Strategically located in the south western part of Zimbabwe
- Regional headquarters and service centre of the two Matabeleland Provinces with a population of over 2 million
- Linked by road, rail and air to South Africa, Botswana, Zambia and the capital Harare for international air links
- Centre of a thriving mining and ranching hinterland.

The Beit Bridge - West Nicholson railway provides Bulawayo with a direct link with South Africa and reduces the previous route by more than 200 km. That development coupled with the construction of the Gwayi/Shangani Dam makes Bulawayo the centre of the Trans-Limpopo Corridor which offers countless opportunities for investment and development.



# SOME BASIC FACTS ABOUT BULAWAYO



## Council Structure

The City is run by a Council of 29 elected members headed by the Mayor and his Deputy for policy and broad decision - making. Council meets once per month to consider recommendations of Standing Committees viz:

- The General Purposes Committee
- Finance and Development
- Health, Housing and Education
- Environmental Management and Engineering Services
- Business Committee
- Town Lands and Planning
- Audit

The Chairmen of Standing Committees (with the exception of Audit) then make up the General Purposes Committee which is chaired by the Mayor with the Deputy Mayor as his Deputy. It is responsible for the management of the city including overall organisation, Human Resources and any Matters of urgency. This effectively eliminates bureaucracy. From time to time Sub-committees, ad-hoc Committees composed of Councillors and senior staff is constituted to deal with specific issues.

## Administrative Structure

The administration is split into six departments headed by the Town Clerk.

**These are:**

- Town Clerk
  - Chamber Secretary
  - Engineering Services
  - Finance
  - Health Services
  - Housing and Community Services;
  - Effective and corporate management is achieved through regular meetings of Heads of Department, and a close working relationship with the General Purposes Committee and other Committees.
- each under a Head of Department.

# INTERNATIONAL RECOGNITION

## International Recognition of Bulawayo

- Twice won the United Nations Urban Housing Merit Award for its housing programme.
- Was one of 12 finalists world wide in the special global competition to honour local initiatives for addressing environmental and development challenges of the 21st Century which culminated in the United Nations Conference on Environmental and Development that was held in Rio de Janeiro in 1992.
- Won 2nd prize in the 1996 Healthy Cities Competition sponsored by the World Health Organisation (WHO).
- Partnered the Institute of Housing and Urban Development of the Netherlands in its research on local economic development initiatives.
- Member of the International Council for Local Environmental Initiative (ICLEI) and one of the only 9 Cities in Africa selected for the Africa Sustainable Cities Network.
- Chosen as one of the six implementing local authorities and beneficiary of the Sustainable Urban Resilient Water for Africa: Developing Local Climate Solutions (SURE Water for Africa) a five year project under ICLEI.
- Twin City with Aberdeen, Scotland.
- Twin City with the City of Durban, Ethekwini, South Africa.
- Signed Memorandum of Understanding with Polokwane Municipality in South Africa.
- Signed Statement of intent with Siping City in China.
- Nominated as Africa's first ResponsABLE City by the United Kingdom based on ResponseABILITY and EnvironMENTAL Leadership Alliance, through which environmental challenges were tackled.
- Came first in the Public Sector Category in the Customer Service Award in 2012, 2013, 2014 organised by Contact Centre Association of Zimbabwe.
- First Municipality in Zimbabwe to launch a Customer Service Call Centre (2012).
- First municipality in Zimbabwe to develop a Water and Waste Water Master Plan (2012).





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